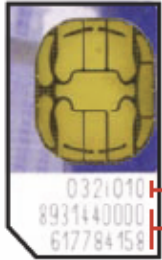


# International Roaming SIM Card Installation and Activation Instructions

## Step One: Get Started

Write down the 19-digit number that appears on your SIM card. This number is needed after you install your SIM card in order to activate the service.



You do not need this number

Write down this number  
for the activation process

19-Digit Number

## Step Two: SIM Card Installation

1. Slide off the battery cover and remove the battery.
2. Snap the SIM card out of the credit card sized holder.
3. Hold the SIM card so that the metal contacts on the SIM card face down and the cutoff corner points toward the lower-right corner of the BlackBerry® device. (See Figure 1)

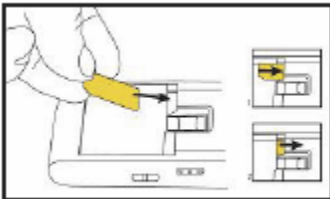


Figure 1

4. Slide the SIM card into the SIM card slot until it stops. **Important:** Your BlackBerry® has two slots above the battery. The slot in the center of the device directly above the battery is for an external memory card. **DO NOT** insert the SIM card into this slot. The slot for the SIM card is located above the battery to the **LEFT** of the memory card slot. After correct insertion, one end of the SIM card will be hidden under the plastic casing on your device.
5. Insert the battery so that the BlackBerry® logo faces up and the metal contacts on the battery align with the metal contacts on your device.
6. Slide the battery cover back onto the device so that it clicks into place.

## Step Three: Activation Instructions

Call 1-855-CSPIRE5 (277-4735) to activate International Roaming. You will need the 19-digit SIM card number and your wireless number to activate the service.

## Dialing Instructions When Traveling Internationally

- Calling the United States: dial the plus key (+), the United States country code of 1, the area code, and the number.
- Calling country to country (not the United States): dial the plus key (+), the destination country code, and the phone number.
- Your SIM card is supported in over 54 countries on 51 networks. Please visit the Answer Center at [cspire.com](http://cspire.com) for a complete list of countries.

## Assistance Abroad

Dial 1-601-487-7985 for assistance or troubleshooting while traveling.