

# FILE A CLAIM IN 3 QUICK STEPS.

- 1 Visit our online claim form.  
[protect.boltinsurance.com/cspire](https://protect.boltinsurance.com/cspire)
- 2 Click "File a Claim."
- 3 Submit your claim info.

## service fee details

### HOME OFFICE

Desktop/Laptop .....	\$99
Tablet .....	\$99
Printer .....	\$99
Monitor .....	\$99
Computer Speaker .....	\$99
Keyboard .....	\$0
Mouse .....	\$0
Hard Drive .....	\$0

### HOME ENTERTAINMENT

TV .....	\$99
Sound System .....	\$99
Game Console .....	\$99
Remote .....	\$49
Streaming Device .....	\$49
Premium Headsets .....	\$49
Bluetooth Speaker .....	\$0

### SMART HOME

Smart Hub .....	\$49
Security Camera .....	\$49
Smart Thermostat .....	\$49
Smart Lock .....	\$49
Video Doorbell .....	\$49
Smart Light Dimmer .....	\$49
Smart Smoke/CO2 Detector .....	\$49

Unlimited number of claims for accidental damage and mechanical/electrical malfunction. Up to \$2,000 per claim. Up to \$5,000 total in rolling 12-month period.

Note: This brochure contains a summary of information of the bolt Service Contract Agreement and is not the full agreement. This service contract is not a contract of insurance. View the complete version at [protect.boltinsurance.com/cspire](https://protect.boltinsurance.com/cspire). Replacement or repair of home electronics if, under normal conditions and use, the equipment fails due to accidental damage from handling, power surge, or manufacturer's defects or workmanship. ©2025 C Spire. All rights reserved.



## C Spire Tech Protection COVER WHAT YOU CARE ABOUT.

**C Spire Tech Protection powered by bolt.**  
Comprehensive coverage and tech support for your home devices. All in one easy plan.



# HOW MANY REASONS ARE THERE TO SIGN UP?

That depends. How many devices do you have? C Spire Tech Protection makes it easy to repair or replace all of them in case of malfunctions or accidental damage. Because more peace of mind is always a good thing.

## coverage includes:

### Home Office

- Desktops/Laptops
- Tablets
- Monitors
- Printers
- Mouse
- Hard Drives
- Computer Speakers
- Keyboards

### Home Entertainment

- Televisions
- Game Consoles
- Streaming Devices
- Sound Systems
- Bluetooth Speakers
- Remotes

### Smart Home

- Smart Thermostats
- Video Doorbells
- Security Cameras
- Smart Smoke Detectors
- Smart Hubs
- Smart Light Dimmers
- Smart Locks

### Embedded Protection with Norton 360 Deluxe

#### Security

- Up to 5 Devices
- Device Security
- Online Threat Protection
- PC Cloud Backup
- Secure Browser
- Password Manager
- Parental Controls
- 100% Virus Protection Promise

#### Privacy

- Secure VPN
- Privacy Monitor
- PC SafeCam

#### Identity

- Dark Web Monitoring

Find out more at [protect.boltinsurance.com/cspire](https://protect.boltinsurance.com/cspire).

## tech support when it counts

Get the most from your devices with pro-grade technical support. Featuring interactive guides and step-by-step instructions to troubleshoot issues and take advantage of every feature.

- ✓ Save time and money on unnecessary claims
- ✓ Learn to use new features and settings
- ✓ Extend your devices' lives by keeping them up to date and optimized

Coverage begins 30 days after purchase and cannot be used retroactively. bolt makes every effort to repair devices first. If not repairable, the device will be replaced, or you'll receive the cash value of that device.

## FREQUENTLY ASKED QUESTIONS

### How much does C Spire Tech Protection cost?

You can get coverage for just \$21.99/mo plus taxes and fees. You'll see the charge on your C Spire bill each month. There's no upfront cost to join, and no penalty for canceling.

### What types of claims aren't covered?

Only a few things: smartphones, home appliances, loss, theft, intentional damage, and cosmetic damage that doesn't affect device operation.

### What happens if my device can't be repaired?

bolt will replace it with either the same device or a similar kind and quality, with a 90-day warranty included. Replacements are typically new but may be refurbished in some cases. If a device can't be replaced, you'll get the cash value of that device.

### What do I do with my old device after a claim?

You'll need to turn off "Find My" or other location service settings and send the old device to bolt using the shipping label provided.

### Do I have to register my devices for coverage?

Nope. You won't have to tell us about any of your devices until you submit a claim. That means you never have to keep track of which devices you registered or worry about forgetting one.

### Is there a long-term contract for protection?

You're free to keep C Spire Tech Protection for as long as you like and cancel anytime by calling us at 855.277.2435.